

# Joel Benge

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## Experience

### **Corporate Security & Compliance Analyst, Constellation Energy**

January 2007 – Present – Baltimore, Maryland

As part of the Compliance Management Unit at Constellation Energy, I helped to develop and document operating procedures used to ensure corporate compliance to Sarbanes Oxley, HIPAA, NERC CIP and other industry regulations. The strengths I brought to the group included my unique vision for organization and structure, which I applied in projects ranging from project management of infrastructure installation to developing corporate policies answering new Federally mandated regulations.

As part of the company's NERC CIP Compliance Project, I developed a corporate risk-based methodology document framework that was adopted by all affected registered entities.

While in my position, I mentored and trained new members as the group grew in responsibility and numbers from a two-person, report generating operation to a six-person Compliance consulting and development group.

I also served as application owner and coordinator for the Symantec Control Compliance Suite (CCS) product, including participating in an Early Adopter Program with Symantec. This involved deployment and evaluation of beta code. By initiating this engagement, we saved the company \$74,000 in potential professional services charges.

### **Security Contractor, TekSystems Inc. (Constellation Energy)**

June 2006 – December 2006 - Baltimore, Maryland

As a contractor assigned to Constellation Energy's Compliance Management Unit, I was tasked with learning and developing documentation for the various reporting procedures that were used for regulatory Compliance monitoring. In this pursuit, I independently developed several task-tracking tools and delegation procedures to be used in completing the work. These tools, in addition with standardized procedures, allowed the department to shed manual, one-off processes and focus on repeatable procedures.

By the end of my contract, I was participating in third-party Sarbanes-Oxley control audits as a facilitator and coordinator between the auditors and Information Technology operations.

### **Technology Compliance Engineer, Computer Sciences Corp.**

June 2004 – June 2006 - Newark, Delaware

My time at CSC began as a network security analyst, which entailed network traffic evaluation and incident triage.

## Achievements

- Developed corporate regulatory compliance documentation framework and documentation templates.
- Facilitated sub-committee for North American Electric Reliability Corporation (NERC) Critical Infrastructure Protection (CIP) compliance.
- Managed Symantec (BindView) Control Compliance Suite architecture upgrade project.
- Designed, Deployed, Documented, and Sustained Symantec CCS infrastructure
- Participated in the 2008 Symantec Customer Advisory Board, Houston, TX
- Developed procedures for protected information asset evaluation and disposal to satisfy regulatory mandates.
- Represented Constellation Energy in customer reference calls and magazine interviews regarding Symantec CCS.
- Documented existing procedures and developed intranet task-tracking and documentation portal using Microsoft Sharepoint.
- Developed and Maintained procedures for infrastructure configuration monitoring and reporting for Sarbanes-Oxley compliance.
- Converted to permanent employee after six months of a nine-month contract.
- Developed *Managed Technology Compliance* service program to be provided to clients of CSC.
- Gained *BindView Certified*

Security Professional certificate.

After just under a year of security analyst duty, I was tasked with developing the technical, business, and sales aspects of a managed security service focused on regulatory and network configuration compliance. This project involved both IT architecture and regulatory compliance experience.

**Technical Business Consultant, PHH Arval VMS Inc.**

September 2001 – June 2004 - Hunt Valley, MD

As a Technical Business Consultant for PHH, I was charged with providing technical assistance to corporate clients in usage and navigation of the client Internet portal.

During the 2004 develop and deployment of a major portal overhaul, my group assisted in user acceptance testing and quality assurance. I also developed a simulated portal environment that could be shown to clients and prospects for training and sales presentations. This development was done during off-hours and saved the company the cost of a third-party developer.

**Help Desk Contractor NASA Goddard Space Flight Center, QSS Inc.**

January 2001 – August 2001 - Greenbelt, MD

I was contracted to NASA Goddard Space Flight Center’s ODIN contract (Code 200), which supported the mission engineers, fabrication and base facilities groups. We supported cross-platforms from Windows, Macintosh, and some UNIX workstations.

- Awarded “Quality Value Provider” corporate recognition in Q4 ’02 and Q1 ’03
- Created portable, static demo environment mimicking production environment, saving the company \$100k in costs.
- Created web commercial to announce application release.
- Developed and presented new customer portal “road show” to present to clients and prospects.
- Facilitated the Windows 2000 desktop rollout for over 250 workstations.

Education

**University of Maryland University College**

September 2007 – Present (expected graduation in 2010)

Presently enrolled in the UMUC Bachelor’s program pursuing a dual-major in *Homeland Security* and *Information Assurance*

**University of Phoenix on-campus program**

September 2001 – 2004

Pursued a Bachelor’s of *Information Systems Technology* (incomplete)

Program GPA of 3.7

**University Maryland Baltimore County**

September 1995 – 1998

Pursued a Bachelor’s of *Theater Arts* and *Interdisciplinary Studies* (incomplete)

Interdisciplinary studies focus on merging technology, education, and business arts.

Ambitions

To continue developing my proficiencies in regulatory compliance and policy development.

To find a work group with whom I can share my talents as well as highlight theirs.

To achieve a healthy work/life balance that enabled both my career and personal life to flourish.

Miscellaneous Skills

**Basic**

Personal IDS Deployment (SNORT)  
Audit Walkthrough and Facilitation  
Linux Shell Scripting

**Intermediate**

Wireless Security Configuration  
Web Development (PHP, ASP)  
Wintel Server and Mac OS  
Network Security

**Advanced**

Policy Development and Structure  
Technical Troubleshooting  
Windows Desktop OS  
Client Relations